

Ahsay Online Backup Manager v7

MySQL Database Backup and Restore for Windows

Ahsay Systems Corporation Limited

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Revision History

Date	Descriptions	Type of modification
28 Jul 2016	First Draft	New
3 Feb 2017	Added instructions and screen shots for Encryption key handling in Ch. 5	New
5 Apr 2017	Added Encryption Type option in Ch. 5 Creating a MySQL Database Backup Set section	New
23 Aug 2018	Added examples for MySQL8 in Ch. 2; Updated screen shot in Ch. 5	New/ Modification

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1 System Requirements

Refer to the following KB article for the list of supported operating systems & application versions:

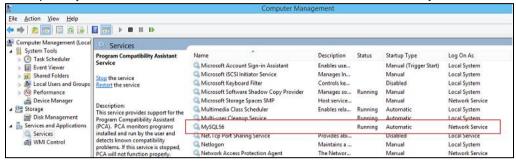
FAQ: Ahsay Software Compatibility List (SCL) for version 7.3 or above (5001) https://forum.ahsay.com/viewtopic.php?f=169&t=13492

2 Requirements and Recommendations

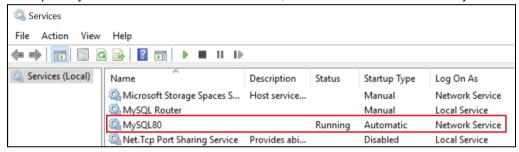
Please ensure that the following requirements and conditions are met on the MySQL database server.

- 1. AhsayOBM is installed on the MySQL database server.
- The MySQL database instance is online.

Example: MySQL v5.6.x on Windows 8.1, the default service name is MySQL56



Example: MySQL v8 on Windows Server 2016, the default service name is MySQL80



3. Check the listening port of the MySQL database instance (default is 3306) using the command **netstat -b -a**.

C:\>netstat -b -a						
Active Connections						
TCP RpcSs		Foreign Address w81x-5-66:0	State LISTENING			
_	ost.exe]		T TOWNS NO			
	0.0.0.0:445		LISTENING			
	Can not obtain ownership information TCP 0.0.0.3306 w81x-5-66:0 LISTENING					
_	[mysqld.exe]					
	0.0.0.0:3389	w81x-5-66 : 0	LISTENING			
Crypt	CryptSvc					
[svchost.exe]						
TCP	0.0.0.0:49152	w81x-5-66 : 0	LISTENING			
[wininit.exe]						
TCP	0.0.0.0:49153	w81x-5-66 : 0	LISTENING			
EventLog						
-	ost.exe]					
-	0.0.0.0:49154	w81x-5-66:0	LISTENING			
Schedule [svchost.exe]						
-	0.0.0.0:49155	w81x-5-66:0	LISTENING			
	lsv.exe	WOIX-3-00;U	TTSTENTING			
	0.0.0.0:49156	w81x-5-66:0	LISTENING			

w81x-5-66:0

LISTENING

4. The mysqldump utility is installed on the MySQL database server.

Example: the default location for the mysqldump utitlity for MySQL v5.6.x is located in the following folder C:\Program Files\MySQL\MySQL Server 5.6\bin

5. The mysgldump utility is the same version as the MySQL database.

To check the mysgldump version use the **mysgldump -version** command.

Example: MySQL v5.6

```
C:\Program Files\MySQL\MySQL Server 5.6\bin>mysqldump --
version
mysqldump Ver 10.13 Distrib 5.6.31, for Win64 (x86_64)

C:\Program Files\MySQL\MySQL Server 5.6\bin>
```

Example: MySQL v8.0

```
C:\Program Files\MySQL\MySQL Server 8.0\bin>mysqldump --
version
mysqldump Ver 8.0.12 for Win64 (x86_64) (MySQL Community
Server - GPL)
```

MySQL database version:

Example: MySQL v5.6

```
mysql> select version();
+-----+
| version() |
+-----+
| 5.6.31-log |
+-----+
1 row in set (0.00 sec)

mysql>
```

Example: MySQL v8.0

```
mysql> select version();
+-----+
| version() |
+-----+
| 8.0.12 |
+-----+
1 row in set (0.03 sec)
```

6. A MySQL database user account with the following privileges must be setup for the backup operation.

Example: MySQL v5.6

```
mysql> GRANT ALL PRIVILEGES ON *.* TO "username"@"localhost"
IDENTIFIED BY "password";
mysql> GRANT ALL PRIVILEGES ON *.* TO
"username"@"localhost.localdomain" IDENTIFIED BY "password";
mysql> FLUSH PRIVILEGES;
```

For MySQL 8 the use of GRANT to define account authentication characteristic is deprecated. For more information please refer to the MySQL 8.0 Reference Manual. As an alternative, you must first create the user and set the authentication characteristic by using CREATE USER before setting the privileges of the user using GRANT.

Example: MySQL v8.0

```
mysql> CREATE USER 'root'@'localhost.localdomain' IDENTIFIED
BY 'Abcd123$%';
Query OK, 0 rows affected (0.32 sec)

mysql> GRANT ALL PRIVILEGES ON *.* TO 'root'@'localhost';
Query OK, 0 rows affected (0.01 sec)

mysql> GRANT ALL PRIVILEGES ON *.* TO
'root'@'localhost.localdomain';
Query OK, 0 rows affected (0.12 sec)

mysql> FLUSH PRIVILEGES;
Query OK, 0 rows affected (0.01 sec)
```

7. Verify that 'localhost' on the MySQL database server is resolvable and 'localhost' is allowed to access the MySQL database instance on the MySQL service listening port (default 3306).

```
c:\>ping localhost

Pinging WIN-TU41RC45MK0 [10.3.1.8] with 32 bytes of data:
Reply from 10.3.1.8: bytes=32 time<1ms TTL=128

Ping statistics for 10.3.1.8:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum = 0ms, Average = 0ms

c:\>
```

```
# telnet localhost 3306
Trying 127.0.0.1...
Connected to localhost.
Escape character is '^]'.
J
5.6.31vB#'8%/kQ3K\n6``Aemysql_native_password
```

Note: The telnet utility is not installed by default on some Windows versions.

8. Exclude the 'information_schema' and 'performance_schema' databases are MySQL virtual system databases, which contains information about the user databases on the MySQL instance. They are read-only and cannot be backed up.

```
| performance_schema |
| sakila | |
| world |
+-----+
6 rows in set (0.00 sec)
```

9. The databases selected for backup will be temporarily spooled to a temporary directory before being uploaded to the backup server or destination storage.

Ensure that the temporary directory configured for the MySQL database backup has sufficient disk space for the backup operation, the free space on the temporary directory drive should be at least 130% of the database size. As the temporary directory is also used for storing index files and any incremental or differential delta files generated during the backup job before they are uploaded to the backup destination.

Please bear in mind the size of the databases may grow over time and you may need to review the temporary directory free space requirements on a regular basis.

To calculate for the size of your databases run the command below.

```
mysql> SELECT table schema AS "Database",
ROUND(SUM(data length + index length) / 1024 / 1024, 2) AS
"Size (MB)" FROM information schema. TABLES GROUP BY
table schema;
+----+
| Database | Size (MB) |
| categories | 5500.08 |
| customerdemographics | 3705.27
| 4809.24 |
| employees
| employeeterritories | 4809.24 |
| employeeterritories | 4809.24 | | information_schema | 0.00 | | mysql | 2.36 | | 0rderdetails | 8163.68 | | 0rders | 7584.47 | | performance_schema | 0.00 | | products | 7564.48 | | region | 3565.51 | | shippers | 2894.36 | | suppliers | 4876.67 | | sys | 0.02 |
                          0.02 |
| sys
| territories | 6457.02 |
+----+
16 rows in set (3.26 sec)
mysql>
```

3 Limitations

- 1. Backup and restore must be to the same MySQL database version.
- 2. When restoring MySQL databases to an alternate location only one database can be selected and restored at any one time.
- 3. Cannot restore the MySQL database nodes to original or alternate location.
- 4. Restoring databases to another machine can only be done using the **Restore raw file** option.

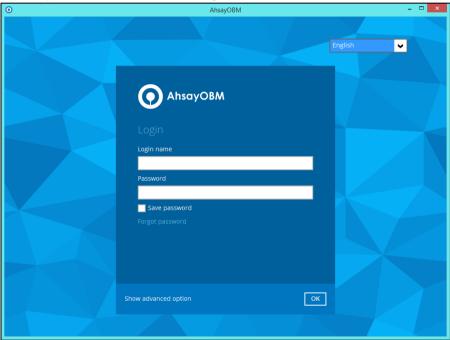
4 Starting AhsayOBM

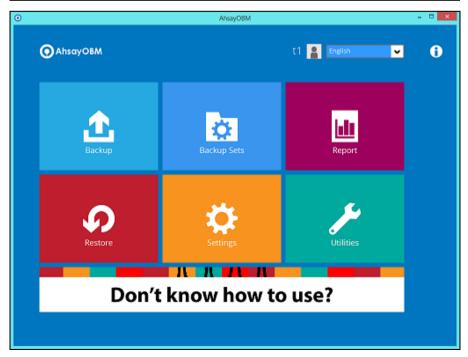
4.1 Login to AhsayOBM

1. A shortcut icon of AhsayOBM should have been created on your Windows desktop after installation. Double click the icon to launch the application.



2. Enter the login name and password of your AhsayOBM account provided by your backup service provider, then click **OK** to login.



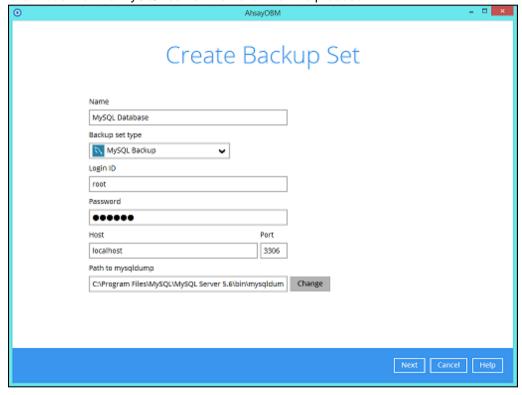


5 Creating a MySQL Database Backup Set

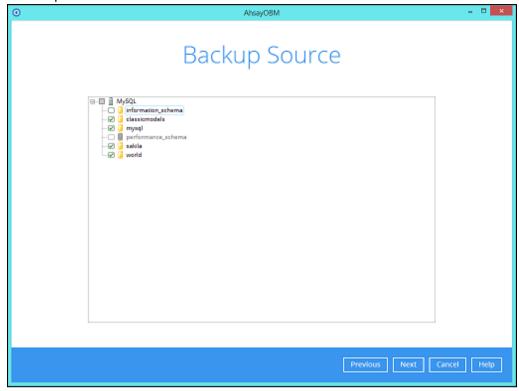
1. Click the Backup Sets icon on the main interface of AhsayOBM.



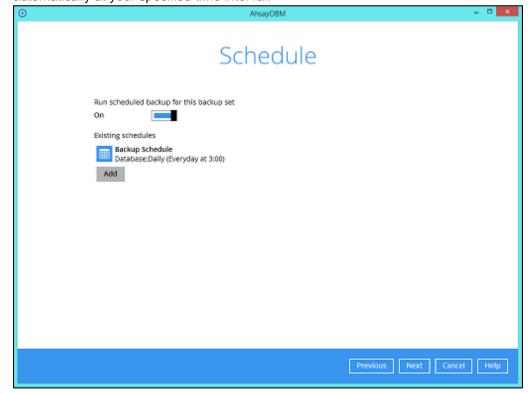
- 2. Create a new backup set by clicking the "+" icon or Add button to created new backup set.
- 3. Select the **Backup set type** and name your new backup set and enter the login information for the MySQL server then click **Next** to proceed.



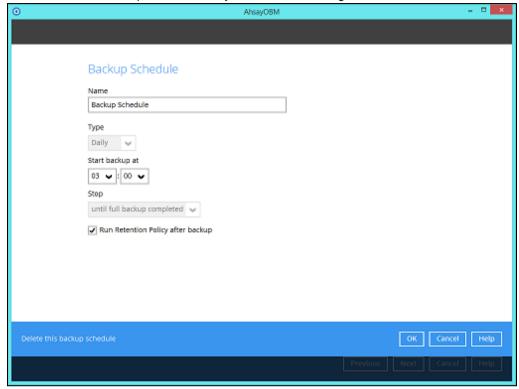
 In the Backup Source menu, select the MySQL databases you would like to backup. Click Next to proceed.



5. In the Schedule menu, you can configure a backup schedule for backup job to run automatically at your specified time interval.

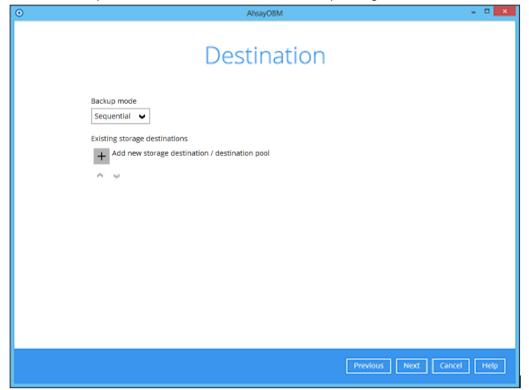


Click **Add** to add a new schedule or double click on the existing schedule to change the values. Click **Next** to proceed when you are done setting.

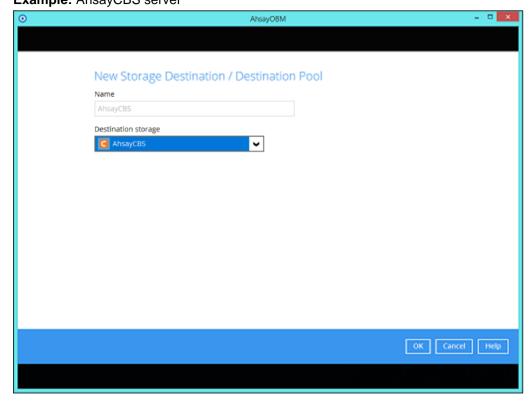


Note: The default backup schedule is daily backup at 03:00 with the backup job will run until completion and the retention policy job will be run immediately after the backup job.

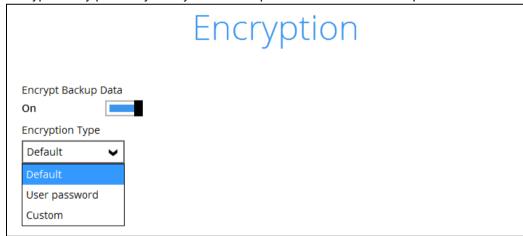
6. Select a backup mode and click Add to select a backup storage destination.



Select the backup storage destination. Click on **OK** to proceed.
 Example: AhsayCBS server



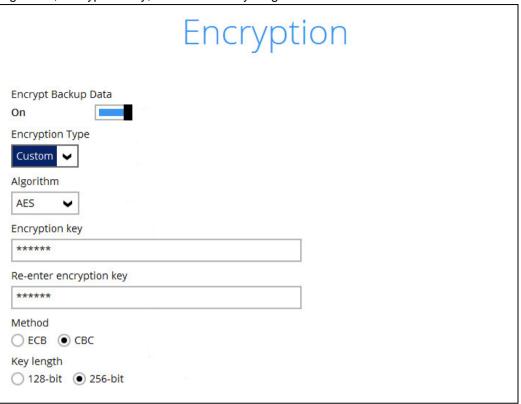
8. In the Encryption window, the default **Encrypt Backup Data** option is enabled with an encryption key preset by the system which provides the most secure protection.



You can choose from one of the following three Encryption Type options:

- Default an encryption key with 44 alpha numeric characters will be randomly generated by the system
- User password the encryption key will be the same as the login password of your AhsayOBM at the time when this backup set is created. Please be reminded that if you change the AhsayOBM login password later, the encryption keys of the backup sets previously created with this encryption type will remain unchanged.

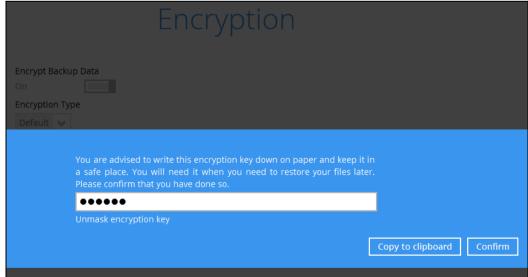
Custom – you can customize your encryption key, where you can set your own algorithm, encryption key, method and key length.



Note: For best practice on managing your encryption key, refer to the following KB article. https://forum.ahsay.com/viewtopic.php?f=169&t=14090

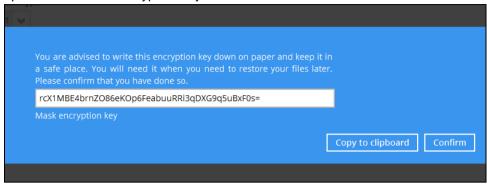
Click Next when you are done setting.

9. If you have enabled the Encryption Key feature in the previous step, the following pop-up window shows, no matter which encryption type you have selected.



The pop-up window has the following three options to choose from:

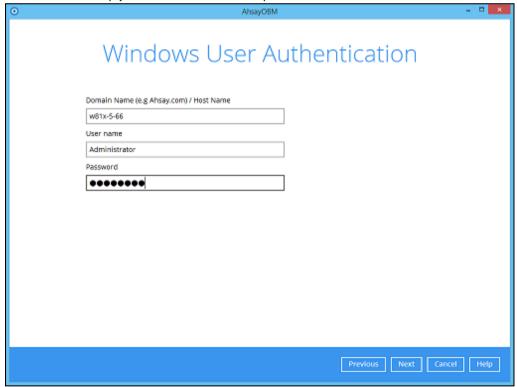
Unmask encryption key – The encryption key is masked by default. Click this option to show the encryption key.



- Copy to clipboard Click to copy the encryption key, then you can paste it in another location of your choice.
- > Confirm Click to exit this pop-up window and proceed to the next step.

10. Windows User Authentication

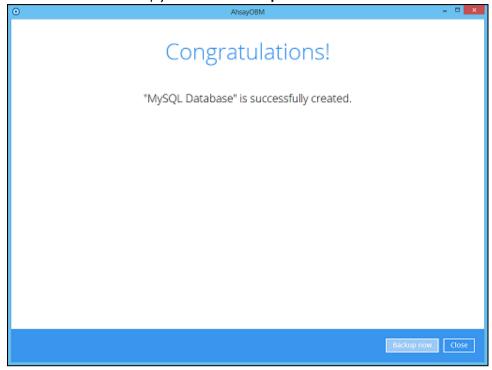
Enter the Windows login credentials used by AhsayOBM to authenticate the scheduled or continuous backup job and click on **Next** to proceed.



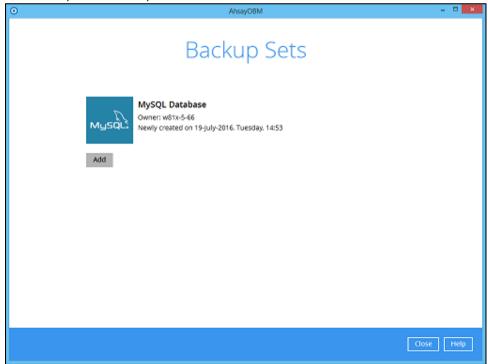
Note: If the backup schedule is turned off for the backup set the Windows User Authentication screen will be automatically skipped. The Windows User Authentication login credentials can be added or updated post backup set creation.

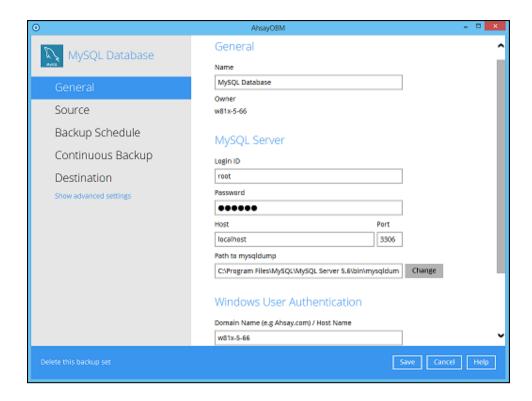
11. Backup set created.

i. To start a manual backup job click on Backup now.



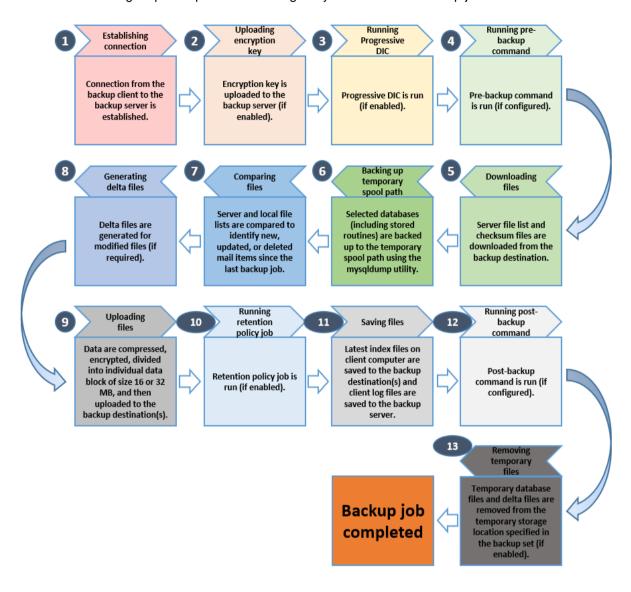
ii. To verify the backup set settings click on Close and then click on the MySQL backup set to complete the setup.





6 Overview on the Backup Process

The following steps are performed during a MySQL database backup job:



7 Running Backup Jobs

7.1 Login to AhsayOBM

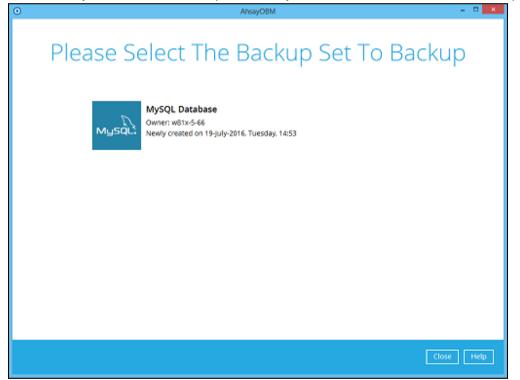
Login to the AhsayOBM application according to the instructions in Chapter 3.1

7.2 Start a Manual Backup

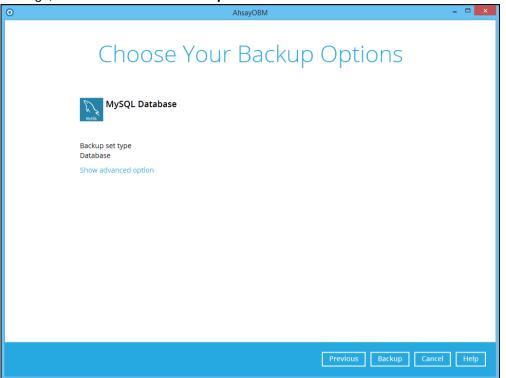
1. Click the Backup icon on the main interface of AhsayOBM.



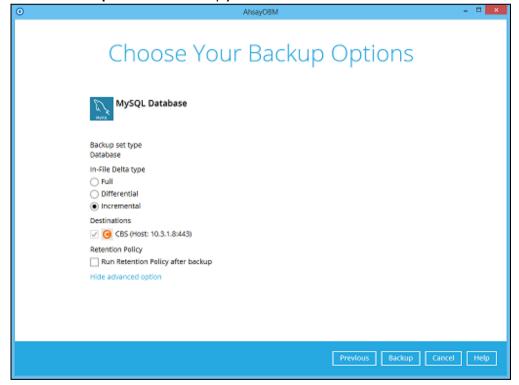
2. Select the MySQL Database backup set which you would like to start a manual backup.



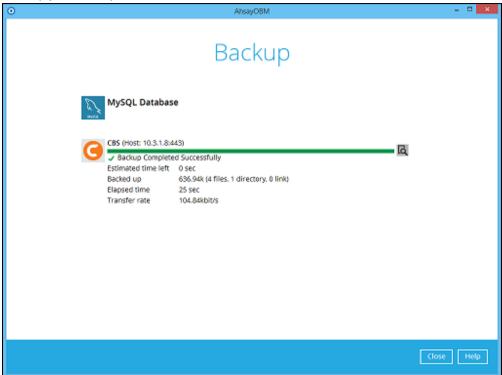
3. If you would like to modify the In-File Delta type, Destinations, or Run Retention Policy Settings, click on **Show advanced option**.



4. Click on Backup to start the backup job.

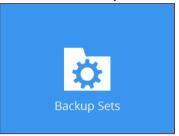


5. Backup job is completed.

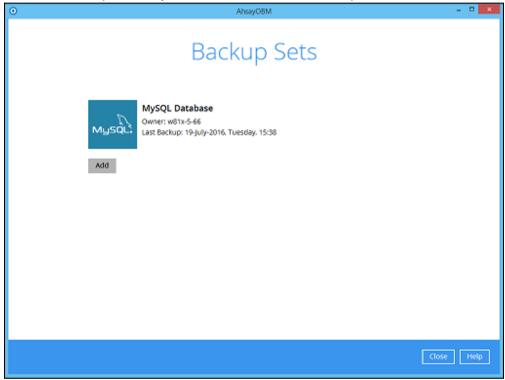


7.3 Configure Backup Schedule for Automated Backup

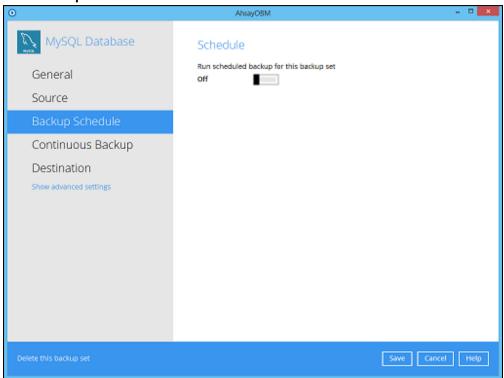
1. Click on the **Backup Sets** icon on the AhsayOBM main interface.



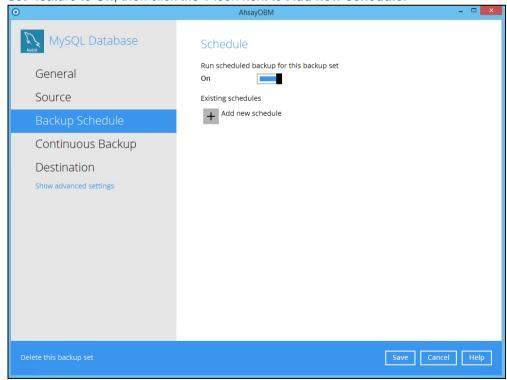
2. Select the backup set that you would like to create a backup schedule for.



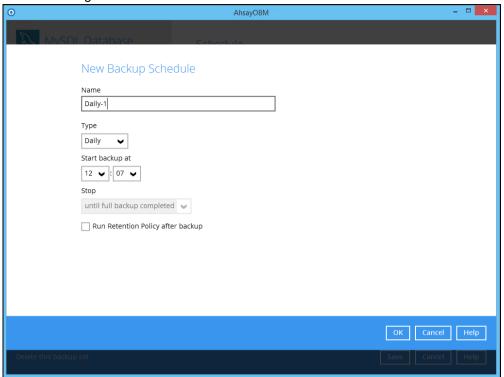
3. Click Backup Schedule.



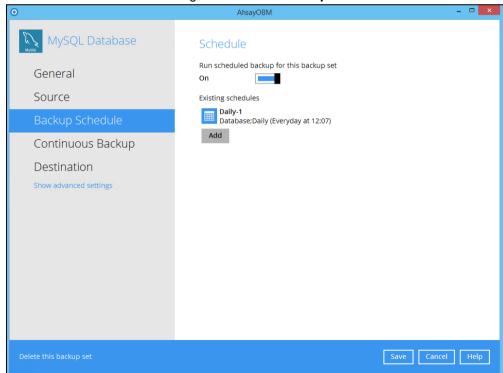
4. Turn on the backup schedule by switching the "Run scheduled backup for this backup set" feature to On, then click the + icon next to Add new schedule.



5. Configure the backup schedule settings on this page, then click **OK** when you are done with the settings.



6. Click **Save** to confirm the settings and exit the **Backup Schedule** menu.



8 Restoring Data

The restore options available:

- i. **Original location** AhsayOBM will restore the database(s) from the backup destination and apply them to the original production MySQL instance.
- ii. Alternate location AhsayOBM will restore the database(s) from the backup destination and apply them to the either the original MySQL instance or another MySQL instance on the production machine. This option can also be used to clone a database by changing the database name.
- iii. **Restore raw file** AhsayOBM will restore the database *.sql files to a location on the local machine. Which then can be copied to another MySQL server on another machine for recovery.

8.1 Login to AhsayOBM

Login to the AhsayOBM application according to the instructions in Chapter 3.1 Login to AhsayOBM

8.2 Automatic MySQL Database Restore

Restore files from your backup destination and automatically apply them to the MySQL database server in the original location.

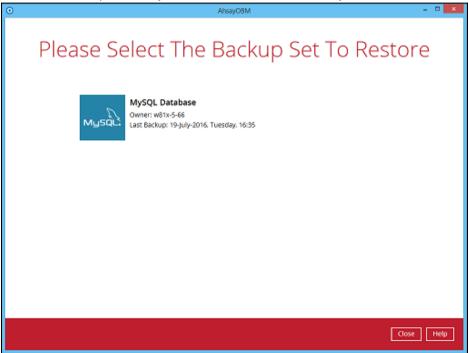
 Login to MySQL Server using MySQL Command Line Client and verify the database instance is running.

```
Enter password: *****
Welcome to the MySQL monitor. Commands end with ; or \q.
Your MySQL connection id is 10
Server version: 5.6.31-log MySQL Community Server (GPL)
Copyright (c) 2000, 2016, Oracle and/or its affiliates. All
rights reserved.
Oracle is a registered trademark of Oracle Corporation
affiliates. Other names may be trademarks of their
respective
owners.
Type 'help;' or '\h' for help. Type '\c' to clear the
current input statement.
mysql> show databases;
| Database
| information_schema |
| mysql
| performance schema |
+----+
3 rows in set (0.00 sec)
mysql>
```

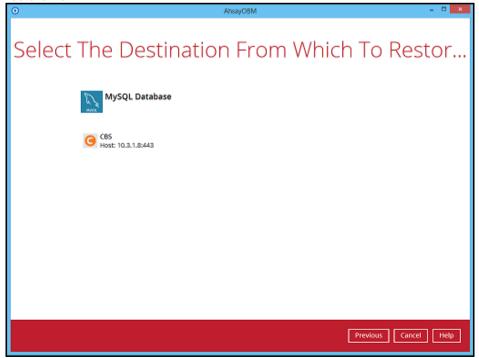
2. In the AhsayOBM main interface, click the **Restore** icon.



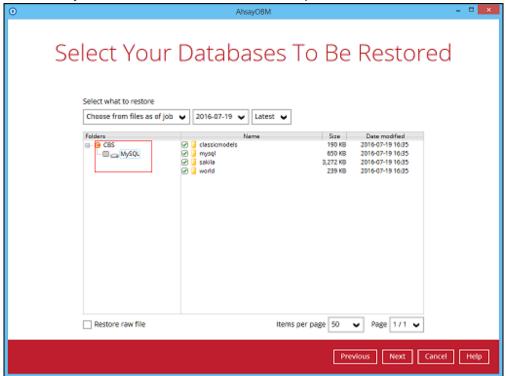
3. Select the backup set that you would like to restore the MySQL Database from.



4. Select the storage destination that contains the MySQL databases that you would like to restore from.

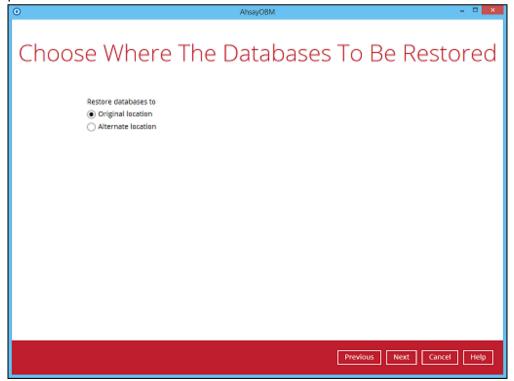


Select to restore the MySQL node from a specific backup job then select the files or folders that you would like to restore. Click **Next** to proceed.

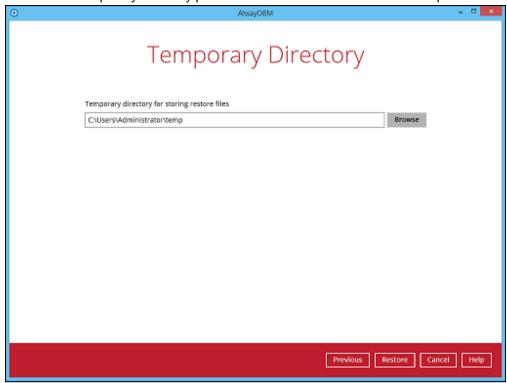


Note: To restore to either original or alternate location please unselect the MySQL data node and only select the databases only.

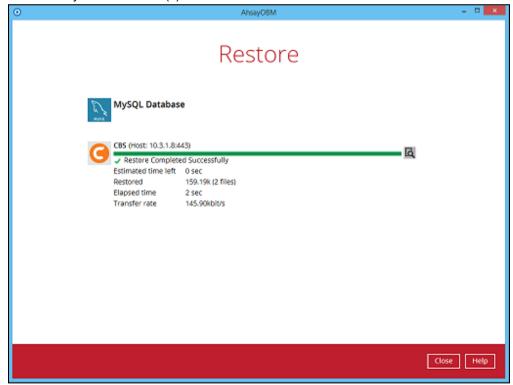
 Select to restore the MySQL Databases to the Original location and click **Next** to proceed.



7. Confirm the temporary directory path is correct and then click **Restore** to proceed.



8. After the MySQL database(s) has been restored.



9. Using MySQL Command Line Client you can list the restored databases and tables.

Example: Listing the tables in the database using show tables

```
mysql> show databases;
+----+
| Database
+----+
| information schema |
| classicmodels
| mysql
| performance schema |
| sakila
| world
6 rows in set (0.06 sec)
mysql> show tables in world;
| Tables_in_world |
| city
| country
| countrylanguage |
| departments
| dept emp
| dept manager
| employees
| salaries
| titles
9 rows in set (0.00 sec)
mysql> show tables in classic models;
+----+
| Tables in classicmodels
| actor info
address
| category
| city
| country
| countrylanguage
customer
| customer list
| customers
| departments
| dept emp
| dept manager
| employees
| film
| film actor
| film category
| film list
| film text
| inventory
| language
| nicer but slower film list
| offices
| orderdetails
| orders
| payment
| payments
```

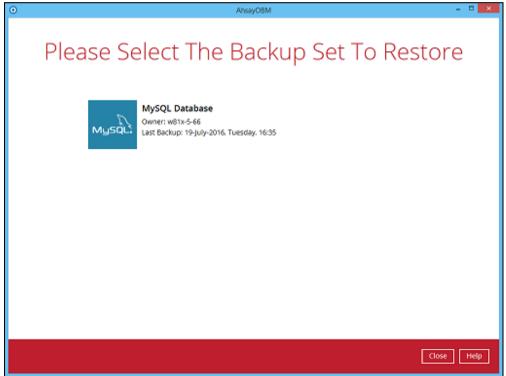
8.3 Manual MySQL Database Restore

To restore the MySQL databases from your storage destination to a location on disk and manually recover the databases.

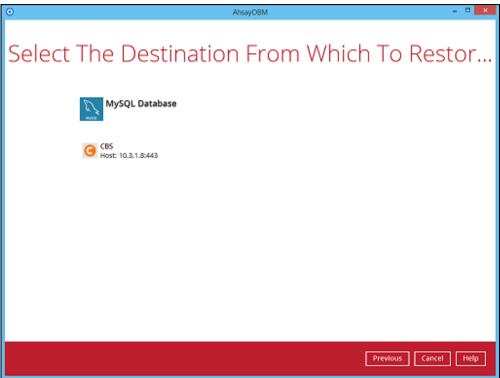
1. In the AhsayOBM main interface, click the **Restore** icon.



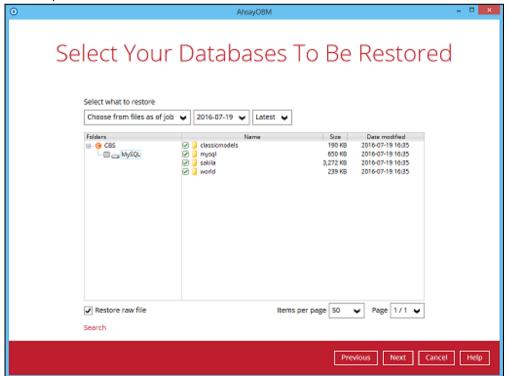
2. Select the backup set that you would like to restore the MySQL Database from.



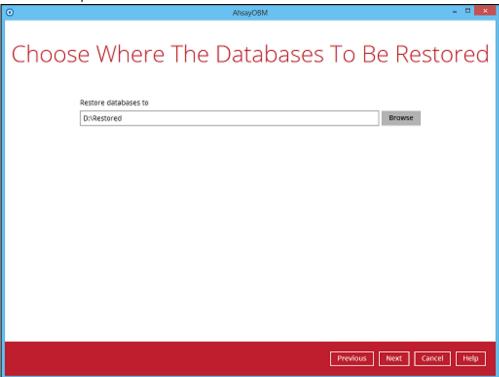
3. Select the storage destination that contains the MySQL databases that you would like to restore from.



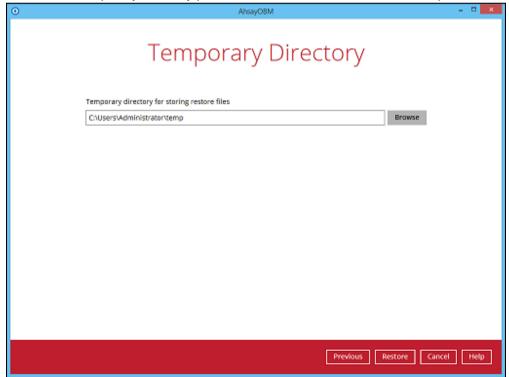
Select to restore the MySQL database(s) from a specific backup job then select the files
or folders that you would like to restore and select the Restore raw file option. Click
Next to proceed.



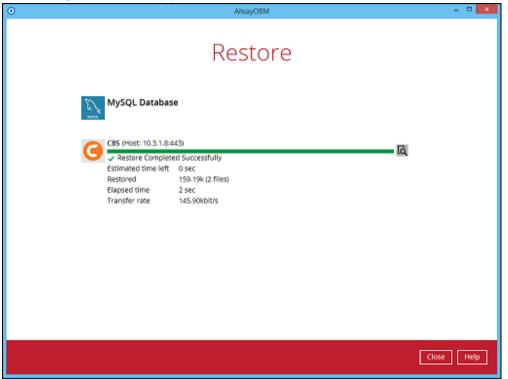
5. Select the location on the local machine you wish to restore the MySQL database files to. Click **Next** to proceed.



6. Confirm the temporary directory path is correct and then click **Restore** to proceed.

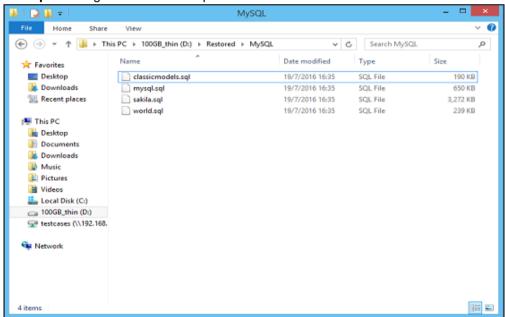


7. After the MySQL database(s) has been restored.



8. Check the location on the local machine to verify the MySQL database files have been restored.

Example: Using Windows File Explorer



8.3.1 Recovering MySQL Databases

1. Login to MySQL Server using MySQL Command Line Client and verify the database instance is running.

```
Enter password: *****
Welcome to the MySQL monitor. Commands end with ; or \glassymbol{\colored} \glassymbol{\colored} \glassymbol{\colored}
Your MySQL connection id is 10
Server version: 5.6.31-log MySQL Community Server (GPL)
Copyright (c) 2000, 2016, Oracle and/or its affiliates. All
rights reserved.
Oracle is a registered trademark of Oracle Corporation
affiliates. Other names may be trademarks of their
respective
owners.
Type 'help;' or '\h' for help. Type '\c' to clear the
current input statement.
mysql> show databases;
| Database
| information schema |
| mysql
| performance schema |
3 rows in set (0.00 sec)
mysql>
```

- 2. Create the database names that need to be recovered.
- 3. Example: classicmodels, sakila, and world.

```
mysql> create database classicmodels;
Query OK, 1 row affected (0.02 sec)

mysql> create database sakila;
Query OK, 1 row affected (0.00 sec)

mysql> create database world;
Query OK, 1 row affected (0.00 sec)
```

4. Recover Databases

Repeat the following steps for all databases you wish to restore.

```
mysql> use classicmodels;
mysql> source d:\restored\MySQL\classicmodels.sql
Query OK, 0 rows affected (0.01 sec)

Query OK, 7 rows affected (0.00 sec)
Records: 7 Duplicates: 0 Warnings: 0

Query OK, 110 rows affected (0.00 sec)
Records: 110 Duplicates: 0 Warnings: 0

Query OK, 122 rows affected (0.00 sec)
```

```
Records: 122 Duplicates: 0 Warnings: 0

mysql> use sakila;
mysql> source /restored/MySQL/sakila.sql
Query OK, 0 rows affected (0.01 sec)

Query OK, 148 rows affected (1.9 sec)
Records: 148 Duplicates: 0 Warnings: 0

mysql> use world;
mysql> source /restored/MySQL/world.sql

Query OK, 0 rows affected (0.00 sec)

Query OK, 4079 rows affected (0.03 sec)
Records: 4079 Duplicates: 0 Warnings: 0

Query OK, 0 rows affected (0.01 sec)
```

Check the database status

Example: Listing the tables in the database using show tables

```
mysql> show databases;
| Database
| information schema |
| classicmodels |
| mysql
| performance_schema |
| sakila
| world
7 rows in set (0.06 sec)
mysql> show tables in world;
+----+
| Tables_in_world |
+----+
| city
| country
| countrylanguage |
| departments |
| dept_emp
| dept_manager
| employees
| salaries
| titles
9 rows in set (0.00 sec)
mysql> show tables in classicmodels;
+----+
| Tables_in_classicmodels
| actor
| actor info
| address
| category
| city
```

```
| country
| countrylanguage
| customer
| customer list
| customers
| departments
| dept_emp
| dept_manager
| employees
| film
| film actor
| film_category
| film_list
| film text
| inventory
| language
| nicer_but_slower_film_list |
| offices
| orderdetails
| orders
| payment
| payments
| productlines
| products
| rental
| salaries
| sales by film category
| sales by store
| staff
| staff list
| store
| titles
+----+
37 rows in set (0.00 sec)
```

8.4 Automatic MySQL Database Restore (Alternative Location)

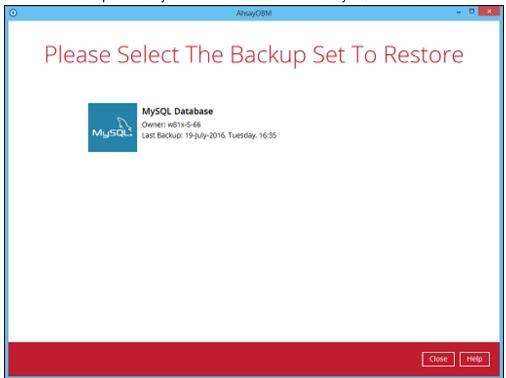
 Login to MySQL Server using MySQL Command Line Client and verify the database instance is running.

```
Enter password: *****
Welcome to the MySQL monitor. Commands end with ; or \glassymbol{\colored} \glassymbol{\colored} \glassymbol{\colored}
Your MySQL connection id is 10
Server version: 5.6.31-log MySQL Community Server (GPL)
Copyright (c) 2000, 2016, Oracle and/or its affiliates. All
rights reserved.
Oracle is a registered trademark of Oracle Corporation
affiliates. Other names may be trademarks of their
respective
owners.
Type 'help;' or '\h' for help. Type '\c' to clear the
current input statement.
mysql> show databases;
| Database |
| information schema |
| mysql
| performance schema |
+----+
3 rows in set (0.00 sec)
mysql>
```

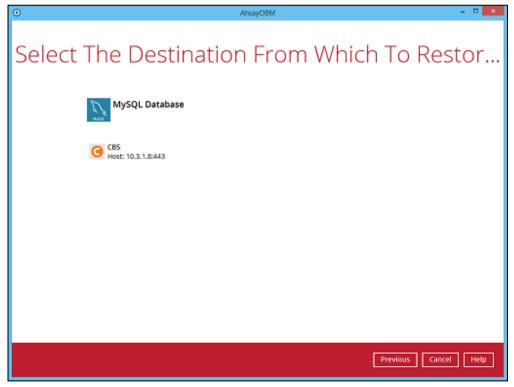
2. In the AhsayOBM main interface, click the **Restore** icon.



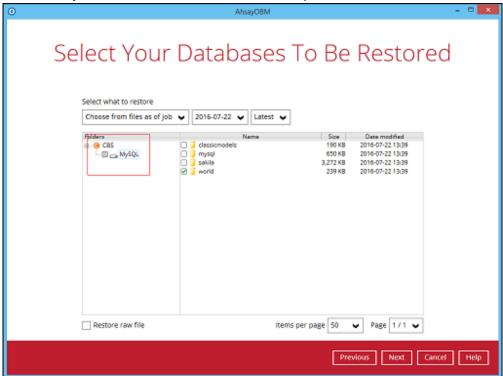
3. Select the backup set that you would like to restore the MySQL Database from.



4. Select the storage destination that contains the MySQL databases that you would like to restore from.

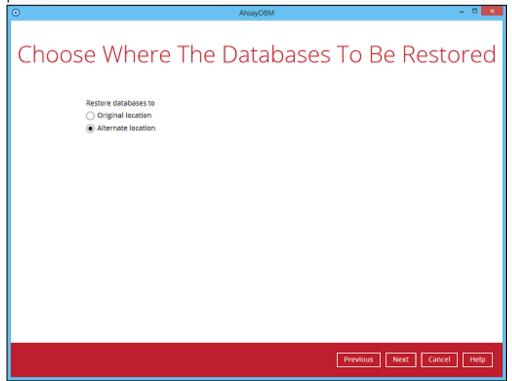


5. Select to restore the MySQL node from a specific backup job then select the files or folders that you would like to restore. Click **Next** to proceed.



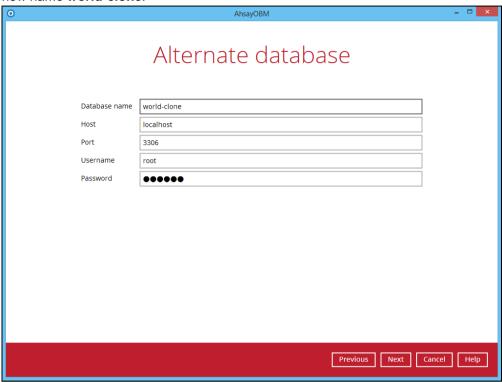
Note: To restore to either original or alternate location please unselect the MySQL data node and only select the databases only.

Select to restore the MySQL Databases to the alternate location and click **Next** to proceed.

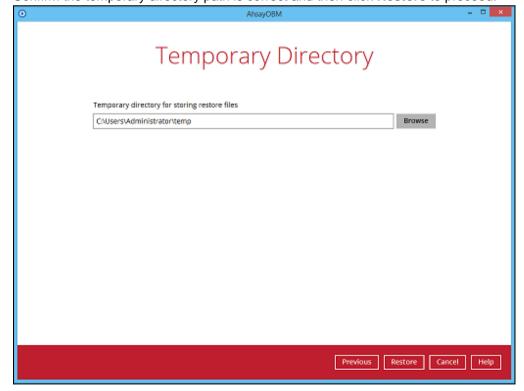


7. Confirm the MySQL database details such as Database name, Host, Port, Username, and Password.

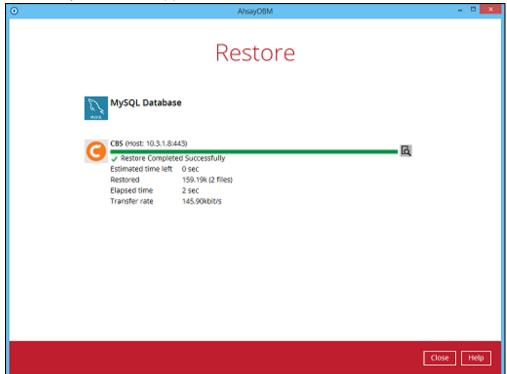
Example: To restore and clone a copy of the **world** database on the original server with new name **world-clone**.



8. Confirm the temporary directory path is correct and then click **Restore** to proceed.



9. After the MySQL database(s) has been restored.



10. Using MySQL Command Line Client you can list the restored databases and tables.

Example: Listing the tables in the restore cloned database using **show tables**

```
mysql> show databases;
| Database
| information schema |
| classicmodels |
| mysql
| performance_schema |
| sakila
world
| world-clone |
6 rows in set (0.06 sec)
mysql> show tables in `world-clone`;
+----+
| Tables in world-clone |
+----+
| city
| country
| countrylanguage |
+----+
3 rows in set (0.00 sec)
mysql>
```